

ABSTRACT

A system and method for managing requests for services. The system maintains a information concerning capabilities and availabilities of a plurality of service providers such as repair technicians, temporary employees, in-home health care providers (e.g.,
5 nurses), and the like, which information is viewable by service requestors. In response to the receipt of a service request from a service requestor, a work order is created and routed to one or more of the service providers for the purpose of having one or more of the selected service providers indicate an acceptance of the work order. The service providers may be automatically selected using the information maintained within the
10 system or may be manually selected, for example, by the service requestor. Payment may be made to one or more of the selected service providers that accepted the work order and which were assigned the work order using a fund associated with the service requestor and managed by the system.